



*DeLaval – driving progress in milk production*

DeLaval is the market leader in milking equipment employing 4 300 people in more than 100 markets. Our dairy farming partners benefit from over 125 years industry experience, sharing complete solutions with trusted local support and service. Our research and development programmes ensure that farmers can rely on DeLaval to help them preserve cow health and support the production of quality milk.

DeLaval is a company of the Tetra Laval Group

## **Product Specialist Technical Support Front Office, Herd Navigator – within Function Feeding & Herd Management (2 positions)**

As Product Specialist Technical Support you will have the key role in supporting the Function to optimize its market position, assortment and financial return across the life cycle of the different products. In your role as Product Specialist you will work closely with the markets globally to make sure the technical capacity of the system is fulfilled. Frequent international travelling is required.

Herd Navigator is the latest innovation within dairy farming technology. For more information about the product please join our web-site [www.delaval.com](http://www.delaval.com)

### **Key responsibilities and description**

- Technical support of Herd Navigator
- Support new and existing installations
- Trouble shooting
- Installation and technical training
- Effectively diagnose mechanical and electrical faults on the system
- Understand interpret and follow manuals, drawings and diagrams
- Identify and follow correct documentation procedures
- Maintain and be involved in the development of test instruments, where applicable
- Frequent travelling is required

### **Knowledge and skills**

- Good understanding and interest of the agricultural business is preferred but not a must
- Engineering degree and/or experience
- Experience from a service environment of advanced technical products
- Competent with electrical wiring and diagrams
- Ability to identify malfunctioning of the system

- Skilled/Experience in fitting/installation of electrical and mechanical components
- Competent in the use of pc /computer equipment
- Identifies and acts on issues and problems of the complete system
- Driving license
- Excellent communication and interpersonal skills
- Ability to interact in cross functional as well as in cross cultural teams
- Analytical Skills
- Fluent in English – written and spoken

[Apply here!](#)

Welcome with your application (In English) as soon as possible and no later than 16 of September-2010. Please use the apply here button.

**For further information, please contact** Product manager Göran Roxström at 0733 – 247247 or [goran.roxstrom@delaval.com](mailto:goran.roxstrom@delaval.com)